

# Enter a CNAME for Your Subdomain

The following steps will teach you how to enter a CNAME for your subdomain.

For Goshly:

**Host – ‘www’, Points to - ‘[yoursubdomainname].goshly.com’**

CNAMEs can only be set for subdomains that are registered with 1&1. It is recommended that you read the [Explanation of CNAMEs](#) first. If using a CNAME, all DNS settings configured through the 1&1 Control Panel will be discarded. A CNAME can be thought of as a kind of a pointer for DNS. Instead of specifying DNS settings for a domain in the Control Panel, using a CNAME indicates that the DNS settings for the subdomain should be exactly the same as the DNS settings for the CNAME address.

## Step 1

**Log in** to your 1&1 Control Panel and select the relevant package. [US Control Panel - https://account.1and1.com/](https://account.1and1.com/)  
[CA Control Panel - https://account.1and1.ca/](https://account.1and1.ca/)

## Step 2

- Click **Manage Domains** from the Domains panel.

*Domains > Manage domains*



## Domains



### MY DOMAINS



Manage domains



Register new domain



Transfer domain from another provider



Start a new web project now!

### NEW DOMAIN EXTENSIONS (NTLDS)



Order now! The new domains are now available



Management of pre-reserved domains



Manage your pre-registration



The first new domains are available

### Step 3

- Locate the domain that contains the subdomain you want to modify and then click **Manage Subdomains**.

<a href="#">Order Domain</a>		<a href="#">Export Domain List</a>
Domain		Details
 <b>1and1help.com</b> 1&1 MyWebsite	Renews with the contract	<a href="#">&gt; Manage Subdomains</a> <a href="#">&gt; Create Subdomain</a>

*Domain Center home page*

## Step 4

- Check the box next to the subdomain to select it. Then click **Edit DNS Settings** from the Subdomain Settings drop-down menu.

Subdomain		Details
<b>help.1and1.com</b> Webspaces: /.		<a href="#">&gt; Edit Destination</a> <a href="#">&gt; Delete subdomain</a>
<b>Subdomain Details</b> Destination: Webspaces Target: /. Status: Active <a href="#">&gt; Edit subdomain settings</a>	<b>DNS Settings</b> 1&1 name servers A 198.251.77.141 AAAA 2607:f1c0:1000:10e6:0143:9ad6:d143:e000 MX mx00.1and1.com MX mx01.1and1.com <a href="#">&gt; Display All Records</a>	<b>Subdomain Settings</b> <a href="#">&gt; Edit DNS Settings</a> <a href="#">&gt; Create/Edit Sitemap</a> <a href="#">&gt; Update Sitemap</a> <a href="#">&gt; Delete Sitemap</a> <a href="#">&gt; Manage SSL Proxy Server</a>

*Subdomain Overview*

## Step 5

- Select the **CNAME** option. (A)

- Enter the CNAME address in the **Alias** text box (The CNAME cannot exceed 250 characters). (B)
- Check the box to acknowledge that you are aware all current DNS settings will be disabled by using a CNAME instead. (C)
- Click the **Save** button to continue.

A/AAAA Records (IP Addresses) ?

IP address (A Record):

1&1 IP address

Other IP address

CNAME **A**

Alias:

**B** ✕ 🔍

**C**

I am aware and accept that all current DNS settings, e-mail addresses and redirects will be disabled.

*IP Addresses section*

# Change a Domain's IP Address (A Record)

If you are using the 1&1 Name Servers (DNS), you can change the DNS settings (DNS zones, DNS records) such as the A record.

**For Goshly: Host - '@', Points to - 216.176.182.243**

The A record is the DNS record that holds which IP address the domain should point to. By default, this will point to the IP address for your 1&1 WebHosting package however you can always change this so that the domain points to a different IP address. You can only edit the A record of a domain that is hosted with 1&1.

## Step 1

- Log in to your [1&1 Control Panel](#) and select the relevant package. **Step 2**
- From the Domains panel, click on **Manage Domains**.

*Domains > Manage Domains*



## Domains



### DOMAINS



Manage domains



Register new domain



Transfer domain from another provider



Start a new web project now!

### NEW DOMAIN EXTENSIONS (NTLDS)

### Step 3

- Click the **arrow icon** next to the domain name in question to display an options menu.

Order Domain		Export Domain List	
Domain	Details		
s557554775.initial-web site.co.uk 1&1 MyWebsite	Status: Active	▼	
1and1help.co.uk HTTP redirect: http://help.1a...	Status: Active	> Manage Subdomains > Create Subdomain	▼

Domain center home page

## Step 4

- Select **Edit DNS Settings** from the **Domain Settings** section of the options menu.

1and1help.co.uk		> Manage Subdomains	
HTTP redirect: http://help.1a...		> Create Subdomain	
<b>Domain Details</b> Destination: HTTP redirect Target: http://help.1and1.co.uk Type: Included domain Status: Active > Edit Domain Settings	<b>DNS Settings</b> 1&1 name servers A 82.165.253.173 AAAA 2001:08d8:1001:0565:29ad:6ae3:15e7:7805 MX mx00.1and1.co.uk MX mx01.1and1.co.uk > Display All Records	<b>Domain Settings</b> > Edit Destination > Edit Domain Contacts <b>&gt; Edit DNS Settings</b> > Additional Features > Transfer to Another Provider	▲

Domain center home page

## Step 5

- If the domain is not currently set to use the 1&1 name servers, you will not be able to change the IP address within the 1&1 Control Panel. You will need to update the IP address with your current DNS host.
- Select **Other IP address** and enter IPv4 and optionally the IPv6 address into the provided text boxes.
- Click the **Save** button when finished.

### A/AAAA Records (IP Addresses) ?

IP address (A Record):  1&1 IP address  **Other IP address**

CNAME records are supported only for subdomains. To redirect your domain, go to > [Domain Settings](#) → [Edit Destination](#)

IPv4 Address:  ?

IPv6 Address:  ?

*DNS settings page*

**Please note:**

All DNS changes, though live on the 1&1 Server within minutes, may take up to 1 hour to be fully updated and recognised by all servers/computers on the Internet. If you are using your own name server, it will take 72 hours.